



Terms and Conditions

All sales are final and are due at the time of delivery to the customer. The following document represents our official policy for all clients, including trade or wholesale customers who purchase goods on an account basis.

Credit

All invoices are due by the 10th of the month following the Invoice date. Late payments will be subject to a 2% monthly interest charge (24% annual rate). Cheques returned NSF or uncollected will incur a \$25.00 service charge. In the event that Hose Technology Inc. requires legal services to collect all or any part of an unpaid balance, the legal venue shall be London, Ontario and all reasonable legal fees, collection costs and interest will be paid by the buyer. No further orders will be processed when an account is overdue and we reserve the right to revoke open account privileges when the established credit line has been abused.

Minimum Billing

All orders are subject to a \$50.00 minimum requirement, exclusive of freight and/or sales tax charges.

Repair Estimates

Repair estimates will be subject to charges based on our current hourly shop labour rate. Estimates will be given only if requested.

Freight & Handling

Freight will be prepaid and charged on all orders less than \$2000.00. Orders exceeding \$2000.00 merchandise value will be shipped prepaid at no cost to the buyer.

Incoming Freight

Hose Technology Inc. does not accept collect incoming shipments! This applies whether the shipment is returned goods, incoming repair work, supplier shipments, etc.

Returned Goods

All merchandise being returned must be pre-authorized with an RA (Return Authorization) Number assigned by Hose Technology Inc.. Goods returned without RA approval will be returned to you, FOB London.

All authorized returns are subject to a 20% restocking charge and must be returned prepaid, with the RA Number clearly marked on the exterior of the shipping container. Goods which are used, or which have been damaged in any way will be rejected and returned to you, FOB London.